

Tazzy Vehicle Dealers Website Privacy Policy

Introduction

In this Website Privacy Policy, "we", "our" and "us" are all references to Tazzy Vehicle Dealers, operated by Adam Daniel MacGregor trading as Tazzy Vehicle Dealers with ABN 20 761 074 176. References to "this website" or "the website" are to our website, which can be accessed via the URL www.tazzyvehicledealers.com.au.

About this Privacy Policy

This Website Privacy Policy sets out our policy on the collection, use, and disclosure of personal information. If we decide to change our privacy policy, we will post those changes here so that you will always know what personal information we gather, how we might use that information, and whether we will disclose it to anyone.

Summary of Our Privacy Policy:

- (a) We collect personal information necessary to operate the website and any functionality and services made available through the website. This helps us anticipate and resolve problems, create and inform consumers about products and services, send confirmation notices, and for recruitment purposes.
- (b) We also collect personal information to provide information to prospective customers and organizations regarding career opportunities, becoming a partner, distributor, customer, or an employee of our organization.
- (c) The type of personal information that we collect includes names, telephone numbers, mobile numbers, email addresses, postal addresses, residential addresses, IP addresses, and any other personal information that a person voluntarily discloses to us.
- (d) We take reasonable steps to protect the personal information that we retain from misuse, interference, loss, and unauthorized access, modification, or disclosure.
- (e) By using our website, you consent to your personal information being transferred between us and our suppliers and any other party or authority in accordance with this Privacy Policy or where the transfer is necessary for the delivery, continuity, or maintenance of our website or compliance with our legal obligations.
- (g) For further information about our privacy practices, you can contact us at the address located at the end of this document.

Detailed Privacy Policy Provisions:

1. Why We Collect Personal Information

As an online business, it is necessary for us to collect personal information from our website users and from other persons who contact us from time to time. We may need to access personal information to apply technical support to a particular user or to answer questions about a user's experience when using our website. The majority of personal information we

collect relates to users of our website. We may collect personal information if it is provided to us via our website, via email, by telephone, or via application forms. We may also obtain personal information directly from third parties such as our sales agents and their representatives, and from public sources where available. However, if it is reasonable and practicable to do so, we will collect personal information about an individual only from that individual.

2. Personal Information We Collect

The personal information we may collect includes names, telephone numbers, mobile numbers, email addresses, postal addresses, residential addresses, IP addresses, and any other personal information that a person voluntarily discloses to us. In addition, we log access to our website, tracking the IP address used, the date and time of the visit, the pages viewed, and the type of browser used. This helps us understand site traffic patterns, diagnose server problems, and perform site administration.

We use "cookies" to gather information as users navigate through our website. Cookies are pieces of information that a website transfers to a computer's hard disk for record-keeping purposes. This helps us tailor and improve the information we present to you, promoting higher customer satisfaction. The cookie itself does not contain any personally identifying information, other than the username, but may be used to tell when your computer has contacted our website. We do not use cookies to retrieve information from your computer that was not originally sent in the cookie, and we do not use information transferred through cookies for promotional or marketing purposes, nor is that information shared with any third party. We use the information for editorial purposes and for other general, non-identifying purposes such as the delivery of features and advertisements.

3. What We Do With Personal Information

We use reasonable steps to protect personal information we hold from misuse, loss, unauthorized access, modification, or disclosure. For example, certain parts of our website contain Secure Socket Layer ("SSL") encryption. We maintain other electronic security measures such as passwords, firewalls, and antivirus software. We also maintain physical security measures in our buildings and offices.

We may use or disclose personal information that we collect for the following purposes:

- Conducting publicity campaigns
- Handling complaints
- Managing employee records
- Running our website
- Sending out a newsletter
- Processing an application or inquiry made on the website
- Identifying you when contacted with questions or concerns regarding our website
- Providing technical support to our customers
- Engaging third parties to conduct research and development of our website
- Providing information to our legal, accounting, or financial advisors/representatives or debt collectors for debt collection or other purposes
- Where authorized or required by law

We may also need to disclose personal information to enforcement bodies for any of the following reasons:

- The prevention, detection, investigation, prosecution, or punishment of criminal offenses, breaches of a law imposing a penalty or sanction, or breaches of a prescribed law
- The enforcement of laws relating to the confiscation of the proceeds of crime
- The protection of public revenue
- The prevention, detection, investigation, or remedying of seriously improper conduct or prescribed conduct
- The preparation for, or conduct of, proceedings before any court or tribunal, or implementation of the orders of the court or tribunal

We do not send "junk" or unsolicited email in contravention of the Spam Act 2003 (Cth). We use email to respond to inquiries, confirm purchases, or contact users regarding their experiences with our website. Anytime a customer or visitor receives an email they do not want, they can request that we stop sending further emails by contacting us via email.

We will not sell, trade, or rent your personal information to any third party unless authorized by you or this privacy policy, or if such information is disclosed in connection with our sale, merger, reorganization, or consolidation of our assets or capital stock, or if such disclosure is required to protect the safety of employees, customers, or property.

We value opinions and comments from our website users, so from time to time we may conduct online surveys and questionnaires. These surveys and questionnaires are entirely optional for all customers. Typically, the information is aggregated and used to make improvements to our website and to develop attractive service features and promotions. Survey and questionnaire participants are anonymous unless otherwise stated in the survey.

4. If You Do Not Provide Your Personal Information to Us

If you refuse to provide us with personal information or provide us with erroneous personal information, we will be unable to provide the functionality and services made available through the website to you.

5. Destruction and De-identification of Personal Information

We will destroy and/or de-identify personal information that we collect where we have legal obligations to do so.

6. How to Access and Correct Personal Information Held by Us

To ensure that we only obtain, collect, use, and disclose accurate, complete, and up-to-date personal information, we invite you to contact us and inform us if any of your personal details we hold change or if any of the personal information held by us is otherwise incorrect or erroneous. You may request access to your personal information held by us by writing to us. Our address is located at the end of this document. We will handle your request for access to your personal information in accordance with our statutory obligations.

7. Complaints

If you wish to make a complaint regarding our privacy practices, please contact us at the address located at the end of this document. We will use our best endeavors to resolve the complaint within 10 business days following receipt of your complaint. This may include working with you on a collaborative basis to resolve the complaint or proposing options for resolution. If you are not satisfied with the outcome of a complaint, you may refer the complaint to the Office of the Australian Information Commissioner (OAIC), who can be contacted using the following details:

- Call: 1300 363 992
- Email: enquiries@oaic.gov.au
- Address: GPO Box 5218, Sydney NSW 2001

8. Our Contact Details

Tazzy Vehicle Dealers

Adam Daniel MacGregor trading as Tazzy Vehicle Dealers

ABN 20 761 074 176

Address: 2 Merino Street, Kings Meadows, TAS, 7250

Phone: 0472 805 202

Email: admin@tazzyvehicledealers.com.au